

Outsourced Services Scrutiny Panel: Outstanding Actions and Questions

Action to be carried out	Responsibility	Committee Date	Deadline for completion	Target/comments	
SLM					
SLM 21	To investigate staffing levels against SLM's service level agreement and method statements	Partnerships and Performance Section Head	10/9/15		This will be raised at the October client meeting with SLM with a response available for the November OSSP meeting.
SLM 22	To add a new KPI to measure staff turnover levels at both leisure centres.	Partnerships and Performance Section Head Corporate Leisure and Community Client Section Head	10/9/15		This will be raised at the October client meeting with SLM with a response available for the November OSSP meeting.